

## **RD98X – MAC ADDRESS BECOMES ALL ZEROS**

It has been observed in isolated cases that when using the feature, “Reset Default Data” using CPS version 5.05.14.002 this could inadvertently wipe the MAC address of the internal IP Network Adapter. Please avoid using this option. If you experience this issue you may contact Technical Support to have a software repair tool created which will re-write the previous MAC address to the RD98X. Please include the code plug showing the missing MAC address from the affected RD98X along with your request.

